



NAPA VALLEY TRANSPORTATION AUTHORITY

Board Agenda Memo

TO: NVTA Board of Directors
FROM: Danielle Schmitz, Executive Director
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SUBJECT: Accessible Transportation Needs Assessment (ATNA) and Mobility Manager Update

RECOMMENDATION

Information only

COMMITTEE RECOMMENDATION

None

EXECUTIVE SUMMARY

The Accessible Transportation Needs Assessment (ATNA) study identifies barriers to mobility for seniors and individuals with disabilities across Napa County and proposes strategies to enhance equitable and accessible transportation options. The plan was adopted by the NVTA Board in May 2025.

NVTA staff has convened an Implementation Working Group (IWG) made up of decision-makers from multiple stakeholder organizations to work towards advancing strategies in the plan.

One of the six primary strategies identified under the ATNA was to establish a dedicated mobility manager. The Metropolitan Transportation Commission (MTC) is drafting guidance for a countywide mobility manager in each of the nine Bay Area counties. NVTA has provided input on the guidance and is advocating for funding for this designation.

FISCAL IMPACT

None

CEQA REQUIREMENTS

ENVIRONMENTAL DETERMINATION

The proposed action is not a project as defined by 14 California Code of Regulations 15378 (California Environmental Quality Act (CEQA) Guidelines) and therefore CEQA is not applicable.

BACKGROUND

Four key goals and eleven strategies associated with these goals were identified in the ATNA. Six of the eleven goals were identified as priority based on feedback from stakeholders, public outreach, survey data and associated priorities from other plans, such as the Napa Older Adults Assessment (NOAA). Each of the priority strategies overlap with at least one of the following goals:

- **Coordination:** To collaborate and strengthen relationships and to make decisions on which organizations are best suited to lead
- **Education:** Educating Napa County's older adults and disabled residents about NVTa's transportation services to improve awareness and accessibility
- **Funding:** Securing grant funds and leveraging funding opportunities to meet the transportation needs of target populations
- **Connectivity:** Thoughtful planning of new transit connections, increasing affordability, and reducing physical barriers

The following six priority strategies were identified for phased implementation as funding becomes available with associated goals shown in parenthesis:

- **Partner with healthcare providers** to enhance transportation access. (Coordination, Education, Connectivity)
- **Expand non-NVTa transportation options** to increase service availability. (Coordination, Education, Connectivity)
- **Improve access to medical facilities in neighboring counties.** (Coordination, Connectivity)
- **Establish a dedicated mobility manager** and formalize an ongoing implementation committee. (Coordination, Education)
- **Enhance public awareness and outreach** to seniors and individuals with disabilities. (Coordination, Education)
- **Expand Vine Go service** to improve mobility options. (Connectivity, Funding)

These six priority strategies are the initial focus of the Implementation Working Group (IWG). Staff convened the first IWG on July 23, 2025 to review the ATNA process, and priority strategies for the next year. This group will meet quarterly to assign strategy action leaders to ensure progress continues.

Some priority strategies are already underway. Staff will bring regular updates to the NVTa Board and Paratransit Coordinating Council on strategy progress.

Progress to date:

- Dedicated Mobility Manager:
 - NVTa and Molly's Angels staff met with Metropolitan Transportation Commission (MTC) staff to discuss the next steps for establishing a County Mobility Manager. MTC is currently developing guidance for this process. Some draft recommendations for a county Mobility Manager include:
 - Assistance for riders to access transportation services
 - Work directly with Transit agencies, non-profit and private transportation providers to better coordinate all available services
 - Ensure information and referral services are provided countywide on available ADA paratransit services
 - Provide travel training services and trip planning
 - Information and referral services
 - Gap service development
 - MTC has not finalized the draft recommendations for county Mobility Managers. Once the draft recommendations are finalized, and funding is identified, NVTa will work with MTC and local providers to establish a county mobility manager.
 - Recurring meetings: NVTa has established a regular quarterly meeting schedule and is developing a workplan for the group.
- Partnerships with Healthcare Providers:
 - Kaiser, Partnership Health and Adventist Health have dedicated staff to participate in the IWG
- Improve transportation awareness and access through targeted outreach to older adults:
 - As part of NVTa's regular transit marketing strategy, and parallel planning efforts (Active Transportation Plan, Community Based Transportation Plan, Countywide Transportation Plan), staff are involved in regular outreach to the community to inform target populations about transportation options.

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- The formation of the Aging and Disability Resource Connection (ADRC) known as “Connections” will enhance information access and resources for older adults through both the website and a printed resource guide using a “no wrong door policy” where all information is shared across sectors to provide needed information no matter where they start.

ALTERNATIVES

None

COUNTYWIDE PLAN GOALS MET BY THIS PROPOSAL

Goal 1: Serve the transportation needs of the entire community regardless of age, income or ability

The ATNA seeks to improve transportation access and mobility for seniors and disabled individuals by implementing identified strategies in the plan.

ATTACHMENT(S)

None