



NAPA VALLEY TRANSPORTATION AUTHORITY

Paratransit Coordinating Council (PCC) Agenda Memo

TO: Paratransit Coordinating Council
FROM: Danielle Schmitz, Executive Director
REPORT BY: Diana Meehan, Planning and Programming Manager
(707) 259-8327 / Email: dmeehan@nvta.ca.gov
SUBJECT: Accessible Transportation Needs Assessment Implementation
Progress Update

RECOMMENDATION

Information Only

EXECUTIVE SUMMARY

The Accessible Transportation Needs Assessment (ATNA) study identifies barriers to mobility for seniors and individuals with disabilities across Napa County and proposes strategies to enhance equitable and accessible transportation options. The plan was adopted by the NVTA Board in May.

NVTA staff has convened an Implementation Working Group (IWG) made up of decision-makers from multiple stakeholder organizations to work towards advancing strategies in the plan.

One of the six primary strategies identified under the ATNA was to establish a dedicated mobility manager. The Metropolitan Transportation Commission (MTC) is drafting guidance for a countywide mobility manager in each of the nine Bay Area counties. NVTA has provided input on the guidance and is advocating for funding for this designation.

FISCAL IMPACT

Is there a Fiscal Impact? No

BACKGROUND

Four key goals and eleven strategies associated with these goals were identified in the Accessible Transportation Needs Assessment. Six of the eleven goals were identified as high priority based on feedback from stakeholders, public outreach, survey data and associated priorities from other plans, such as the Napa Older Adults Assessment (NOAA). Each of the high priority strategies overlap with at least one of the following goals:

- **Coordination:** To collaborate and strengthen relationships and to make decisions on which organizations are best suited to lead
- **Education:** Educating Napa County's older adults and disabled residents about NVTA's transportation services to improve awareness and accessibility
- **Funding:** Securing grant funds and leveraging funding opportunities to meet the transportation needs of target populations
- **Connectivity:** Thoughtful planning of new transit connections, increasing affordability, and reducing physical barriers

The following six priority strategies were identified for phased implementation as funding becomes available with associated goals shown in parenthesis:

- **Partner with healthcare providers** to enhance transportation access. (Coordination, Education, Connectivity)
- **Expand non-NVTA transportation options** to increase service availability. (Coordination, Education, Connectivity)
- **Improve access to medical facilities in neighboring counties.** (Coordination, Connectivity)
- **Establish a dedicated mobility manager** and formalize an ongoing implementation committee. (Coordination, Education)
- **Enhance public awareness and outreach** to seniors and individuals with disabilities. (Coordination, Education)
- **Expand Vine Go service** to improve mobility options. (Connectivity, Funding)

These six priority strategies will be the starting focus of the Implementation Working Group (IWG). Staff convened the first IWG on July 23, 2025, to review the ATNA process, and priority strategies for the next year, and held a second meeting in early October to review a draft work plan for 2026. This group will meet quarterly to assign strategy action leaders to ensure progress continues.

Some priority strategies are already underway. Staff will bring regular updates to the PCC on strategy progress and for feedback.

Progress to date includes:

- Dedicated Mobility Manager:
 - NVTA and Molly's Angels staff met with Metropolitan Transportation Commission (MTC) staff to discuss the next steps for establishing a County Mobility Manager. MTC is currently developing guidance for this process. Some draft recommendations for a County Mobility Manager include:
 - Assistance for riders to access transportation services
 - Work directly with transit agencies, non-profit and private transportation providers to better coordinate all available services
 - Ensure information and referral services are provided countywide on available ADA paratransit services
 - Provide travel training services and trip planning
 - Information and referral services
 - Gap service development
 - MTC had not finalized the draft recommendations for County Mobility Managers. Once the draft recommendations are finalized, and funding is identified, NVTA will work with MTC and local providers to establish a county mobility manager.
 - Recurring meetings: NVTA has established a regular quarterly meeting schedule and is developing a workplan for the group.
- Partnerships with Healthcare Providers:
 - Kaiser, Partnership Health and Adventist Health have dedicated staff to participate in the IWG. The IWG requested adding a representative from Ole Health
- Improve transportation awareness and access through targeted outreach to older adults:
 - As part of NVTA's regular marketing strategy and parallel planning efforts (Active Transportation Plan, Community Based Transportation Plan, Countywide Transportation Plan), staff are involved in regular outreach to the community to inform target populations about transportation options.
 - The formation of the Aging & Disability Resource Connection (ADRC)/Connections will enhance information access and resources for

older adults through both the website and a printed resource guide using a “no wrong door policy” where all information is shared across sectors to provide needed information no matter where they start.

- NVTA has submitted a partnership agreement with the ADRC

ATTACHMENTS

None